

1. What is the Chamber Energy Alliance?

This is a “new” flexible product which has been designed for businesses that are not large enough for a fully flexible energy contract, but offers the opportunity to make savings and reduce business risk rather than securing a fully fixed contract.

2. How do I know if my member is eligible for the Chamber Energy Alliance?

The information will be gained through the Bill Analysis process. There is no minimum volume requirement for individual clients; however a client will be unable to join the alliance if they have an annual consumption over 6GWh.

3. Will my members save money using Chamber Energy Solutions?

CES has been designed and created to support members on their energy requirements. Visibility and awareness of energy consumption used within their business, will impact the decision made on site, impacting the energy usage, supporting energy and cost reduction.

4. What benefits do my members receive that customers on the open market do not have access to?

An array of discount services and energy management packages which have been specifically branded for chamber members, providing an advantage within a complex market.

5. What if my member already has an existing contract with an energy supplier?

That’s not a problem. We can look to secure contracts 12 months out, so we may not be able to impact their current prices, but can reduce consumption and review prices for the next contract to provide budget certainty.

CES is not just about supporting on energy procurement, it’s about monitoring, reduction and controls. As the market prices are rising, companies need to be thinking strategically as to how to keep at the forefront of their industry, a comprehensive review on energy management is the way to keep that advantage, which is what CES can offer.

6. Does Chamber Energy Solutions cover water services?

Yes - We can offer two water services within CES currently, water bill validation and water audit.

The water bill validation is a detailed analysis of all aspects of a business’s water and sewerage bills, so highlight any errors or opportunities or savings.

The water audit is a full energy review of a members’ business or site, conducted by a team of qualified and accredited Energy Surveyors to further analysis the water usage onsite and any areas for improvement.

7. Who would be the best members to promote this offer to?

Any members who have expressed water concerns or businesses that are water intensive:

- Manufacturing and engineering
- Plastics
- Leisure
- Hotels
- Food & Drink

8. What marketing materials & collateral is available to support the offer?

Chamber Energy Solutions can offer all participating Chambers access to the marketing toolkit. The toolkit has a range of editorials, web graphics, adverts and printed marketing material. Chambers can access the marketing toolkit through the British Chambers of Commerce intranet or by contacting the Chamber Energy Solutions dedicated marketing contact - Pamela Ho, by emailing pamela.ho@utilitywise.com

9. What management information will I receive, so I can see the value to my members?

On the 2nd working day of every month, the Chamber Energy Solutions Admin team will send a monthly report which details all contracts in process. Alternatively you can log in to view progress with sales through the TESLA CRM system.

10. How frequently will I receive the management information?

You will receive management information on a monthly basis. However, if you have any questions you can contact your Chamber Energy Solutions Business Development Manager at any time.

11. What kinds of questions can my members ask of the freephone and email Chamber Energy Helpdesk?

Anything. As the energy markets are so complex, as we are the energy expert, we are used to having a number of questions from Procurement, industry concerns highlighted by news articles, efficiency.

12. How do my members access the services and offers relating to Chamber Energy Solutions?

Members can access our exclusive range of services and benefits in the following ways:

- By calling or emailing the Chamber Energy Solutions Helpdesk. Call 0800 923 0210 or e-mail help@chamberenergysolutions.co.uk
- By contacting your local BDM directly
- By contacting a Chamber member of staff who will then refer you to the service
- Visiting www.chamberenergysolutions.co.uk and completing the contact form on the contact us section of the website
- Attending a Chamber Energy Solutions event within your local area

13. Do members need a special promotional code to access the offers and services?

No. We will however qualify the member is active by liaising with the relevant chamber before offering any discounted or free services.

14. Do you confirm whether a business is a member of my Chamber before supplying services?

Yes, this will be done by checking the records we have on file within TESLA.

15. What happens when a member retires from Chambers membership – do they still access the Chamber benefits?

No, if a member retires from Chambers membership they will no longer be able to access our unique range of services.

16. How will this offer affect any energy suppliers or consultancies I may have within my membership?

Chamber Energy Solutions has been designed as an affinity service to offer more choice to businesses looking to procure energy or energy solutions for their business. Our service has been designed to stand out in a crowded market place and encourage competition within the market place.

17. As a Chamber, if I have any questions on Chamber Energy Solutions who can I speak to?

Contact your BDM, EC, the chamber helpdesk or Rachel Hockenhill, who will be more than happy to support any questions or concerns you may have.